

“ Accelerated Innovations, Inc.”

Block Time Agreement

Block Time Support provides for support at reduced rates when purchased in a Block Time Agreement. Off-hours support is available on a pre-scheduled basis. The discount rates noted in this document are for a pre-investment of \$_____, Plus applicable sales tax. Under the program, support and service hours are deducted upon usage. Our clients may elect to consume either network or field engineer services under the following labor rate discount:

PreSupport Labor Rate per Investment Hour

<u>Enterprise Engineer Rate</u> \$ 225.00 Per hour	<u>Local Travel Charge</u> equal to 1/2 hour
<u>Sr. Network Engineer Rate</u> \$ 125.00 Per hour	<u>Local Travel Charge</u> equal to 1/2 hour
<u>Telephony Engineer Rate</u> \$ 100.00 Per hour	<u>Local Travel Charge</u> equal to 1/2 hour
<u>Assoc. Network Engineer Rate</u> \$ 95.00 Per hour	<u>Local Travel Charge</u> equal to 1/2 hour
<u>Field Engineer Rate</u> \$ 75.00 Per hour	<u>Local Travel Charge</u> equal to 1/2 hour
<u>Depot Engineer Rate</u> \$ 65.00 Per hour	<u>Local Travel Charge</u> N/A

Pre-scheduled off-hours support is available at the following consumption rates:

Period of Use	Consumption Rate
Evening	1.5 X
Weekend	1.5 X
Holiday	2.0 X

Exception: Customer will receive one Saturday at straight time to allow for Network installation during June or July.

*Note: For services not covered under this PreSupport Agreement, we offer a regular hourly labor rate (see Exhibit A) based upon a "best effort" response.

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CONSUMPTION OF LABOR

So we may better support you, all incidents are tracked through our **DISPATCH CENTER** _____, ensuring timely and accurate technical response. Utilizing our industry leading support software, we are able to track all support requests, resulting in detailed information defining what happened, why, and how it was resolved.

- On-site labor: · Is provided with a two (2) hour minimum, tracked on a portal to portal basis.
- Services: · Are provided on a time only basis, with incremental billing for parts and expenses.
- Off-hours support: · Is based upon pre-scheduled events.
- Local Trip charge · equal to one half hour labor.

All consumption hours are based upon the hourly rate in effect at the time of response fulfillment. This agreement is for a 12-month period.

Agreement not to Solicit Employees

Customer will not, while at any time during the term of this Agreement and for a period of 12 months following the termination of such Agreement, whether as an individual, or in any capacity, directly or indirectly, solicit, employ, contract or retain any employee, temporary employee or sub-contract employee of _____ without its prior written consent. In the absence of _____ written consent, during the term of this Agreement or during any extensions to this Agreement and for a period of (12) months after expiration or termination of this Agreement, Customer agrees not to solicit or hire any persons who, during the year immediately preceding such hiring, has been a _____ employee engaged in the maintenance or repair of equipment as described herein. In the event of a breach of this provision, Customer agrees to pay _____, as liquidated damages, a sum equal to 30 percent of the annual rate to be paid to employee or \$12,000.00 (which ever is greater) for each hired _____ employee with total amount being due in full as of the date of hire.

Accelerated Innovations, Inc. _____

_____/_____/_____
(Signature, Date)

_____/_____/_____
(Signature / Date)

(Name)

(Name)

(Title)

(Title)